

ADASS EAST Accommodation Services (OP) for Rosalyn House

Overall Rating



Assessment Completed 15/11/2019

Domains

1. Involvement and Information	Good	★★★★★
2. Personalised Care and Support	Good	★★★★★
3. Safeguarding and Safety	Requires Improvement	★★★☆☆
4. Suitability of Staffing	Good	★★★★★
5. Quality of Management	Good	★★★★★

Standards

1. Respecting and Involving Service Users	Good	★★★★★
2. Consent	Good	★★★★★
3. Care and Welfare of Service Users	Good	★★★★★
4. Meeting Nutritional Needs	Excellent	★★★★★
5. Co-operating with other Providers	Good	★★★★★
6. Safeguarding People who use the Service from Abuse	Good	★★★★★
7. Cleanliness and Infection Control	Requires Improvement	★★★☆☆
8. Management of Medicines	Requires Improvement	★★★☆☆
9. Safety and Suitability of Premises	Good	★★★★★
10. Safety, Availability and Suitability of Equipment	Excellent	★★★★★
11. Requirements Relating to Staff Recruitment	Good	★★★★★
12. Staffing and Staff Deployment	Good	★★★★★
13. Staff Support	Good	★★★★★
14. Assessing and Monitoring the Quality of Service Provision	Good	★★★★★



Address

Rosalyn House, King Street, Houghton Regis
01582 896600

Provider

S.A.H Nursing Homes Limited

Parent Company

Unspecified

Services

- Dementia
- Mental health conditions

15. Using Information and Dealing with Complaints

Good ★★★★★

16. Records

Requires Improvement ★★☆☆☆